

Accessibility Statement for Our Learning Management System (#aspire)

Our commitment to accessibility

We want everyone who works at or with Chesterfield Royal Hospital NHS Foundation Trust to be able to use our Learning Management System (LMS), **#aspire**. This includes staff members with disabilities or who use assistive technologies.

We are committed to making our learning platform as accessible as possible.

What this means

You should be able to:

- Change colours, contrast levels and fonts using your browser or device settings
- Navigate most of the system using just a keyboard
- Navigate the system using speech recognition software
- Listen to content using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)
- Zoom in up to 300% without the text spilling off the screen
- Access learning materials in different formats where needed

How accessible is #aspire?

We know some parts of #aspire are not fully accessible. For example:

- Some older training videos do not have captions or transcripts
- Some images do not have alternative text descriptions
- Some forms can be difficult to complete using only a keyboard

What to do if you cannot access part of #aspire

If you need information in a different format or are having difficulty accessing any part of the system, please contact us: /

Email: crhft.learning@nhs.net

Phone: 01246 513738

We'll consider your request and get back to you within 3 working days.

Reporting accessibility problems

We're always looking to improve the accessibility of our LMS. If you find any problems that aren't listed on this page, or think we're not meeting accessibility requirements, please contact us using the details above.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

If you're not happy with how we respond to your complaint, you can [contact the Equality Advisory and Support Service \(EASS\)](#)

Technical information about this system's accessibility

Chesterfield Royal Hospital NHS Foundation Trust is committed to making its Learning Management System accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

#aspire is partially compliant with the Web Content Accessibility Guidelines (WCAG) version 2.1 AA standard, due to the non-compliances listed below.

The content listed below is non-accessible for the following reasons:

- Some images do not have text alternatives, which means people using screen readers cannot access the information (WCAG 2.1 success criterion 1.1.1)
- Some content cannot be accessed using a keyboard alone (WCAG 2.1 success criterion 2.1.1)
- Some videos do not have captions or audio descriptions (WCAG 2.1 success criteria 1.2.2 and 1.2.5)
- Some PDF documents are not structured for screen reader users (WCAG 2.1 success criterion 4.1.2)

We plan to fix these issues by 15/08/2026.

How we tested this system

This LMS was last tested on 11/09/2025. Testing was carried out internally by the [Digital Learning Manager](#) using manual keyboard navigation testing.

What we're doing to improve accessibility

We are working to:

- Ensure all new content meets WCAG 2.1 AA standards
- Add captions to all training videos
- Make all PDF documents accessible
- Train our staff on creating accessible content
- Conduct regular accessibility audits

Preparation of this accessibility statement

This statement was prepared on 11/09/2024 and it was last reviewed on **08/12/2025**.

[This statement was prepared according to guidance from the Government Digital Service and the NHS Digital Service Manual.](#)